

**CUSTOMER SERVICE**

Emergency Faults: 2 1850 372 999  
 Account Enquiries: 3 1850 363 744

1 A N OTHER LTD  
 SHOP UNIT  
 ANY STREET  
 ANY TOWN  
 ANY COUNTY

**PREMISES SUPPLIED**

13 ANY STREET, ANY TOWN

**DETAILS OF CHARGES**

14 **TARIFF: Low Voltage Maximum Demand Tariff (Interval)**  
 Billing Period: 01 Apr to 30 Apr

Standing Charge			€167.43
First BLOCK day units	49,370	KWH @ €0.1144	€5,647.93
Second BLOCK units	39,012	KWH @ €0.08	€3,120.96
Night units	27,023	KWH @ €0.056	€1,513.29
LVMD Maximum Demand Charge Summer	141	kW @ €5.60	€789.60
Service Capacity Charge (KVA)	194	kVA @ €4.47	€867.18
PSO Levy 194 kVA @ €0.8766			€170.06
Percentage Discount @ -5%			€613.82 CR
VAT @ 13.5% on €11,662.63			€1,574.46
Credit for estimated charges			€6,451.79 CR
VAT credit on Estimated account			€870.99 CR
<b>Total Charges For This Period</b>			<b>€5,914.31</b>

16

**ACCOUNT INFORMATION**

Bill No: 133762

Account Number 3733808355 4  
 Accounting Period 01 Apr 2006 to 30 Apr 2006 5  
 MPRN Number 10000067435 6  
 DUs/STUs Cat Code DG6 Meter Conf Code MCC10 Profile 09 7  
 Maximum Import Capacity 194 kVA (For PSO purposes only) 8

**ACCOUNT SUMMARY**

Date 10 May 2006 9

Account balance after previous bill €21,225.80 10  
 Payment 1 10 May 2006 €21,225.80 CR  
 Current Bill €5,914.31 11

**NEW BALANCE DUE BY 24 May 2006 €5,914.31** 12

**THIS AMOUNT IS DUE FOR PAYMENT by Direct Debit on 24 May 2006**

**€5,914.31** 12

# Key to Understanding your electricity bill

Page 1 All LVMD Bills have the same layout on page 1. (See points 1-16).

- 1 Customer name and postal address, this may not be where the power is used (see point 13).
- 2 Contact telephone number to ring if supply is lost.
- 3 If you have any questions about your bill please phone our Account Enquiries Helpline.
- 4 This is your Account Number.
- 5 The dates to which the bill applies.
- 6 Unique identifier number for your business. (MPRN - Meter Point Reference Number).
- 7 Meter reference and distribution codes.
- 8 Maximum import capacity (MIC) is also used to calculate the PSO Levy (per kVA).
- 9 Date account was produced.
- 10 This area covers account balance after the previous bill, the payments received since the last bill- up to 3 days before the date of this bill, adjustments and corrections.
- 11 This is the current bill amount.
- 12 Total amount outstanding, the date the electronic payment will be lifted from your account or the date when the payment should be made by.
- 13 Premises supplied by electricity and message area. The address shown here is where the electricity is used. Message area, where relevant messages or information will be shown.
- 14 The tariff is the rate we charge you for your electricity supply including all energy, taxes, levies etc.

15 Details of charges.

This area breaks the bill down in detail, includes units used – broken down into blocks and chargeable rates, network charges, levies, discounts, rebates and taxes.

LVMD bills are based on 2 monthly data. Month 1 (the odd months) are estimated and month 2 (the even months) use actual readings. Month 2 bills show the total units used in the 2 month period with the necessary adjustments made for the estimated bill.

16 There will be no payment slip if the account is paid by Direct Debit or Electronic Funds Transfer, and the money is collected on the date shown. There will be a payment counterfoil if the bill is paid by cheque.



Page 2 The second page of LVMD Bills will differ depending on the type of meter in your premises. (See points 17-20).

17 This page contains the entire meter reading information. Depending on the meter type there will be different layouts. (See diagrams 1 & 2 on back).

18 Diagram 1.

Interval meters. The electricity used for the month will be shown on a daily chart.

19 Diagram 2.

Index meters. Electricity used is the difference between the present meter reading and the previous meter reading multiplied by the 'Multiplier Factor'. If we have not been able to read your meter we will have estimated your reading on a 'usage profile'.

20 The last actual readings and date will be shown.

Diagram 1

CUSTOMER SERVICE		ACCOUNT INFORMATION		Bill No:	133762
Emergency Faults:	1850 372 999	Account Number:	373000355		
Account Enquiries:	1850 363 744	Accounting Period:	31 Mar 2006 to 30 Apr 2006		
		Account Date:	10 May 2006		
		MPRN Number:	1000007435		
		Tariff:	Low Voltage Maximum Demand Tariff		

  

DETAILS OF METER READS				
Date	Day Units 08:00 - 23:00	Night Units 23:00 - 08:00	Total Units	
Day 1	1447	418	1865	
Day 2	1116	440	1557	
Day 3	1465	483	1948	
Day 4	1440	521	1961	
Day 5	1541	505	2047	
Day 6	1555	449	2004	
Day 7	1657	456	2113	
Day 8	1572	401	1973	
Day 9	1127	397	1524	
Day 10	1814	425	2240	
Day 11	1350	442	1792	
Day 12	1955	494	2449	
Day 13	1424	452	1876	
Day 14	1350	442	1792	
Day 15	1390	393	1783	
Day 16	1134	409	1543	
Day 17	1107	410	1518	
Day 18	1318	423	1742	
Day 19	1338	419	1757	
Day 20	1395	448	1844	
Day 21	1427	438	1865	
Day 22	1387	415	1802	
Day 23	1122	412	1534	
Day 24	1402	441	1844	
Day 25	1391	450	1841	
Day 26	1455	452	1908	
Day 27	1374	441	1815	
Day 28	1377	465	1842	
Day 29	1415	451	1867	
Day 30	1193	414	1608	
<b>Totals</b>	<b>41,493.00</b>	<b>13,227.00</b>	<b>54,720.00</b>	
Load Factor %			113.81	
Average Power Factor			0.98	
Maximum Demand			140 KWT	

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Diagram 2

CUSTOMER SERVICE		ACCOUNT INFORMATION		Bill No:	139087
Emergency Faults:	1850 372 999	Account Number:	087100000		
Account Enquiries:	1850 363 744	Accounting Period:	01 Apr 2006 to 30 Apr 2006		
		Account Date:	08 Jun 2006		
		MPRN Number:	2130001088		
		Tariff:	Low Voltage Maximum Demand Tariff		

  

DETAILS OF METER READS					
Low Voltage Maximum Demand Tariff (Index)					
Meter Readings Apply From 31 Mar to 30 Apr					
	Meter No.	Previous	Present	Multiplier Factor	Total Units
<b>DAY TIME</b>					
08:00 - 23:00	01000375	545109 E	554663 A	1	9,554
<b>NIGHT TIME</b>					
23:00 - 08:00	01000375	242581 E	247707 A	1	5,126
kVAh use (Wattless)	01000375	348498 E	348498 A	1	0
MD Normal	01000375	0 E	0A	1	0
MD Peak	01000375	0 E	0A	1	0
Load Factor %					<b>26.99</b>
Average Power Factor					<b>0.96</b>
Meter reads key	C = Customer read		E = Estimate		A = Actual
* First Block of Day Unit Calculation - First Block Calculation is = PRFACTOR (5.7377) * Days in billing period * MD					

  

Last meter read on 30 Apr 06		
Meter No.	TOU	Reading
01000375	08:00 - 23:00	554663 A
01000375	23:00 - 08:00	247707 A
01000375	Wattless	348498 A
01000375	MD Normal	0A
01000375	MD Peak	0A

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62 Newforge Lane  
Belfast  
BT9 5NF  
**Tel:** 048 9068 5900  
**Fax:** 048 9068 5902

**Mill House**  
Navan Road  
Ashtowngate  
Dublin 15  
**Tel:** 01 869 2000  
**Fax:** 01 869 2050

# Understanding your electricity bill

“Welcome to Energia’s new bill layout. Our objective is to ensure that you receive clear and transparent bills that are easy to understand.

Each month your bill will indicate the amount of electricity used in the period and associated tariffs and costs. This leaflet provides you with a full explanation of all the elements that make up your bill.

You can also view your bill on-line, giving you access to a suite of additional services and information.

Should you have any query on this leaflet, your bill, or wish to set up an on-line account please do not hesitate to contact our customer service team on 1850 363744, they will be delighted to help.”